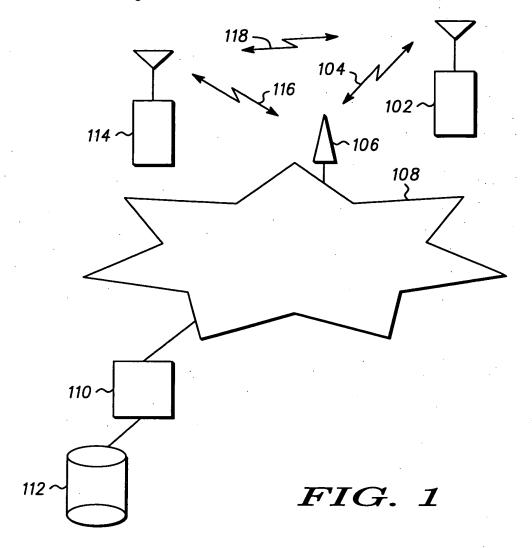
Client/Matter No.: 29250/CS20960RL Inventor: Kurian Jacob Title: Method and Apparatus for Delivering

Services Sheet 1 of 2 Figures 1 and 2



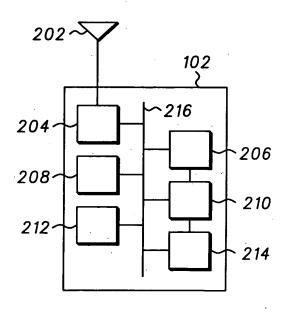


FIG. 2

Client/Matter No.: 29250/CS20960RL

Inventor: Kurian Jacob

Title: Method and Apparatus for Delivering

Services Sheet 2 of 2 Figures 3 and 4

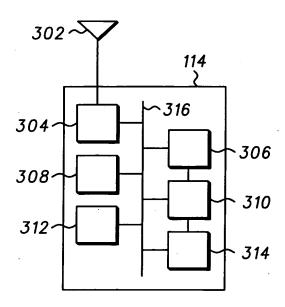


FIG. 3

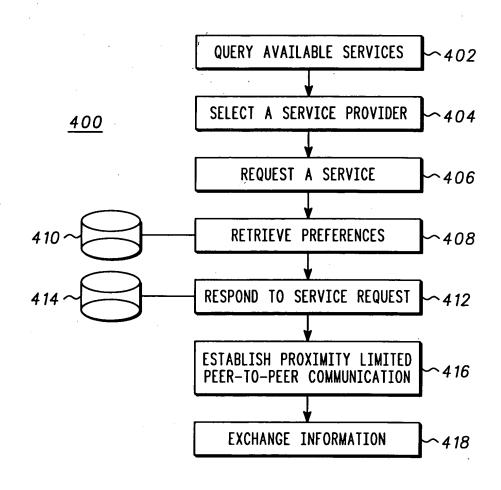


FIG. 4